



Our most frequently asked questions

Doggy Daycare is open Monday through Friday from 6:30 a.m. - 5:30 p.m.

We are closed on Saturdays & Sundays for group and 1 on 1 training.

We are closed for daycare on all Stat Holidays.

Do packages expire??

Packages will expire if the dog doesn't attend daycare for one (1) year. If a dog is absent for 6 months or more an assessment will be required.

When can I pick up and drop off my dog?

Monday through Friday from 6:30 a.m. - 5:30 p.m. All dogs are expected to be picked up on time. If no previous arrangements are made there is a \$10.00 late fee up for every $\frac{1}{2}$ hour late with a \$10.00 min due upon pickup.

Can I visit while my dog is in daycare?

We do not recommend visiting during daycare. This often causes anxiety and stress at the sight of the owner stopping by and then leaving. You are welcome to call and check in if necessary. Please join our facebook page to get photos, videos and updates too.

Do I need a reservation?

Reservations are highly recommended. We do have a maximum capacity of 30 daycare dogs, thus drop-in spots are not guaranteed. An email will be sent with your confirmation please check that the information is correct.

What if I need to cancel or my dog can't make it to daycare?

Twelve hour notice of cancellation is required. Less than twelve (12) hours notice will be charged 50% of the fees. If a reservation was made and no cancellation notice given you will be charged full fees.

How do you discipline the dogs?

If a dog is bullying, barking excessively, mounting other dogs, peeing in the building, etc. we will try to distract the dog with verbal commands and if that does not work, the dog will be kenneled for a short time out. We might also recommend what we feel might be a solution. We like all dogs to be comfortable in our building and if a dog is barking excessively it can stress other dogs, not to mention what it does to our ears!



Do you train the dogs at daycare?

We make sure that dogs are under control when entering and exiting the daycare area. This is to prevent arguments between dogs. This may take some time if your dog is very excited, so we ask that you be patient for the sake of your dog, and all other dogs at daycare. We also work with the dogs on manners throughout the day. We work on house-training, no barking, no jumping up, and being polite going through doors. If you would like us to work on a specific issue your dog is having, we will try to make time to do so.

Where do the dogs stay at daycare?

Our daycare area is approximately 2500 sq ft indoors, with a ½ acre outdoor area that is fully fenced with 6ft chain link. Our indoor area is fully rubber matted for the comfort and safety of your dog. Our outdoor area is sand and gravel. We do have a separate area for small dogs to play in if they are not comfortable with the bigger dogs.

What should I expect after my dog has visited daycare?

Sore Pads

Running amok may be rough on your dog's feet, and they may get sore and abraded pads. This will go away as their pads get thicker and used to running on different surfaces.

Sore Muscles

Your dog will be having so much fun playing at Doggy Daycare, that they may forget to pace themselves and get sore muscles. Over time this will fade as you see them get stronger and more in shape.

Exhausted

The new social interaction your dog will encounter while being at Doggy Daycare will be both physically and mentally exhausting. Expect your dog to need a lot of rest when they get home.

Enthusiasm

Your dog's enthusiasm to enter the group will grow as they get more used to being at Doggy Daycare. Eventually they will be just as excited to get to Daycare as they are when you pick them up at night. Working on keeping them calm when entering and exiting Doggy Daycare is important to prevent fights between excited dogs.

Wet Coat

Your dog's coat may be wet when you pick them up during the summer – on hot summer days they may have been lounging in the pool. Not to worry, the water is changed frequently to keep them clean and healthy. (We really do try and keep them clean however dogs will be dogs lol)

Happy Dog

Their tail will be wagging and you may even see a smile on their face. It's their way of saying "THANKS" for bringing them to Doggy Daycare.